

Isowall Privacy Policy

Isowall

In this policy a reference to “Isowall” or “the company” shall be a reference to companies in the Isowall Group consisting of Isowall Southern Africa (Pty) Ltd and its associated companies.

What information do we collect?

We collect information from you when you fill out a form.

When ordering on our website, as appropriate, you may be asked to enter your name or e-mail address. You may, however, visit our website anonymously.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To personalise your experience (your information helps us to better respond to your individual needs)
 - To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
 - To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
 - To process transactions
- Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other person or company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested by the customer.
- To send periodic emails
- The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc
- Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.
- To administer a promotion, survey or other site feature.
 - To administer, and check compliance usage of, the website.

How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you access your personal information.

Do we use cookies?

Yes we do use cookies including *session* and *persistence*. Cookies may be used to enable you to sign in and help personalise your online experience. A cookie is a small text file which is placed on your hard drive. Cookies contain information, including personal information, that can later be read by a webserver in the domain that issued the cookies to you. The information that cookies collect may include the date and time of your visit, your registration information and your navigational and purchase history. Isowall has no access to, or control over, third-party service providers that may use cookies on the Isowall website.

You have the ability to accept or decline cookies. Most browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you choose to decline cookies, you may not be able to use certain features on the site that depend on cookies.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our website policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our website and welcome any feedback about these sites.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Terms and Conditions

Please also visit our [Terms and Conditions](#) section establishing the use, disclaimers, and limitations of liability governing the use of our website.

Your consent

By using our website, you consent to our privacy policy.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post these changes on this page.

The policy was last modified in February 2018.

Contacting us

If there are any questions regarding this privacy policy you may contact us at: info@isowall.co.za